

CHATTANOOGA HOUSING AUTHORITY

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Resident Engagement Internship

The Chattanooga Housing Authority's Housing Operations Department is seeking interns to assist the Resident Engagement team. The Resident Engagement team consists of 10 staff members who provide case management services to residents across CHA's rental housing portfolio and Housing Choice Voucher Program (HCVP).

CHA has two Resident Opportunity and Self-Sufficiency (ROSS) Service Coordinators who provide case management at 3 of CHA's public housing developments:

1. College Hill Courts
2. East Lake Courts
3. Emma Wheeler Homes

The following internship opportunities are available to work with the 2 ROSS Service Coordinators:

- 2 internships open in the Spring semester
- 2 internships open in the Summer semester
- 2 internships open in the Fall semester

The internship includes assisting the ROSS Service Coordinators with case management, connecting residents with resources, connecting residents with rental assistance programs to stay compliant with their leases, and event/activity planning.

Required qualifications: currently enrolled in a post-secondary educational institution at the junior/senior level and majoring in a social services or similar field of study.

Interested candidates should submit a cover letter detailing their interest in this position and a resume to: Chattanooga Housing Authority, P.O. Box 1486, Chattanooga, TN 37401, Attn: Human Resources or e-mail to hr@chahousing.org. Interested applicants are strongly encouraged to apply early as applications will be reviewed and interviews will be conducted on a rolling basis.

CHA will provide documentation to support class credit requirements and a stipend will be provided.