

**RAB COMMENTS
&
CHA RESPONSES**

PUBLIC COMMENTS & CHA RESPONSES

Low-Income Public Housing Sites

1. Greenwood Terrace

Comment: RAB member, Irma Harris asked if lighting could be installed around the management office at Greenwood Terrace.

CHA's Response: The CHA will work with Chief Vess and the Development Department to address this concern about lighting.

Comment: RAB members, Bonita Johnson and Irma Harris suggested that seating should be installed near the bus stop at Greenwood Terrace.

CHA Response: The CHA will work with Jeff McClendon who has a contact at CARTA to determine the feasibility of seating installation at this site.

Comment: RAB member, Bonita Johnson, requested that a fence be installed on the perimeter of the property and that the playground be remodeled.

CHA Response: The CHA will refer this comment to the Development Department to determine if these items can be addressed as part of the conversion.

Comment: Register all cars for residents on lease.

CHA Response: The CHA will refer this comment to Public Safety for consideration and response.

Comment: RAB member, Bonita Johnson, provided: "Monitor children, pets, parking and parking areas; remove inoperative cars, arrange to have a better working arrangement with management."

CHA Response: The property management team is the responsible party for lease enforcement and comment will be shared for review and response.

2. College Hill Courts

Comment: RAB member, Jerry Short, requested that additional lighting be installed on Main Street and Cypress Street and also requested that potholed be addressed on both City streets and CHA-controlled streets at College Hill Courts.

CHA Response: The CHA will refer these concerns to Chief Vess for review and implementation as funding permits.

3. Gateway Tower

Comment: The Annual Plan template document should be modified to reflect that the CHA may designate Gateway Tower as elder only in the upcoming year.

CHA Response: The CHA agrees. In 2022 the CHA had applied to continue the designation of Gateway Tower as elder only (62 years of age and older), however, HUD rejected the application because HUD required data that the CHA has never tracked. In the meantime, CHA created preferences in its Admissions and Continued Occupancy Policy for elders and near elders (50-61 years of age), effectively maintaining admission for seniors. The CHA has been working with the Elite software system to identify new fields to track data. With the improved reporting, we think that we will have the required information to seek elder only designation again in 2023.

Housing Choice Voucher Program

Comment: RAB member Ebony Manning provided the following written comment: “ I would like to see some tenant/landlord mediation. I feel like if we have liaison between the participants and the landlords this will help keep landlords on the HCV Program and tenants in clean, safe, and affordable housing. Most participant and landlord issues could be solved immediately with the proper communication.”

CHA Response: The CHA agrees with this recommendation. The HCVP Director, Tammie Carpenter, has recently dedicated funding to hire a Housing Navigator who will be responsible for helping to link voucher holders with interested landlords and who also will serve as a liaison to the Community Foundation’s Eviction Prevention Initiative to learn of issues between CHA participants and landlords and will serve as a mediator to resolve disputes to preserve tenancies. A job posting for the position is scheduled to be posted on September 23, 2022, with a plan to hire a person no later than mid-November.

All Sites and HCVP

Comment: During a HUD review in late August, HUD officials recommended that the CHA should search a national sex offender registry for applicants to both the Affordable Housing sites and the Housing Choice Voucher Program.

CHA Response: The CHA actually does check both the federal and state sex offender registries, but has not reflected the use of the federal registry in our policies. We will modify the Admissions and Continues Occupancy Policy, Management Plans and Administrative Plan to reflect use of the federal registry.

Comments on Revised Family Self Sufficiency Policies and Action Plan: RAB member Ebony Manning provided the following comment: “I like the fact that it can include the whole family. This program is life. It gives people the opportunity to set goals.” RAB member Jeff McClendon provided: “Make sure you get the program out there; have an emphasis on marketing. The program gives people an opportunity. CHA staff member Andrea Panter provided: “All proposed changes are for the better. I like that the whole family can participate, and it keeps each other accountable to work toward life’s goals. It gives people some to believe in them.”

Family Self-Sufficiency Program

HUD published new regulations that govern the Family Self-Sufficiency (FSS) Program, so the entire FSS Action Plan had to be revamped to comply with new provisions. Minimum changes were needed with the policies themselves. The FSS documents may be found on our website for review and consideration.