



# Housing First Program Basic Information

The Chattanooga Housing Authority (CHA) makes housing available to homeless families and families that have members who have been victims of domestic violence, under a "housing first" model whereby the family receives a permanent housing placement immediately, without necessarily having to progress through shelters or transitional housing. Under the Housing First program, applicants receive a waiting list preference that allows them to be housed faster. A critical component of the Housing First model is intensive case management services for clients in the program, for a 6-12 month period, or longer if necessary, to assure that the family's transition is successful. This case management is performed by one of several area Agencies with which CHA has a Memorandum of Understanding.

Applicants under the Housing First Program must be referred by one of several partnering agencies:

- Chattanooga CARES/CEMPA (423) 265-2273
- Chattanooga Foundation (Community Kitchen) (423) 756-4222
- The Partnership for Families, Children & Adults (423) 755-2822
- Mental Health Cooperative (423) 697-5950
- Welcome Home Chattanooga (423) 355-5842
- Chattanooga Room in the Inn (423) 624-6144
- Family Promise (423) 756-3891
- Volunteer Behavioral Health (423) 634-8884
- City of Chatt. Office of Homelessness and Supportive Housing (423) 643-7665
- Salvation Army (423) 756-1023